

Terms and conditions Go_Horsepaintings

1 General. These general conditions apply to all offers and agreements from Go_Horsepaintings. Any terms and conditions of "buyer" and any third party shall not apply unless the terms are accepted in writing by Go_Horsepaintings.

2 Privacy . Go_Horsepaintings uses customer information solely to process the order it receives and will never use this information to third parties.

3 Quotation and order confirmation. All offers are subject to the seller, unless otherwise stated and are valid for 30 days. Each offer is based on the currently used supplier prices. Upon request a copy of these terms and conditions is provided together with the offer. The agreement comes about when the purchaser in writing or verbally communicates to have accepted the offer. The buyer will receive a written confirmation of the order. The agreement binds Go_Horsepaintings only after written confirmation. Go_Horsepaintings reserves the right, without giving any reason to refuse an order.

4 Prices . The quotations and contract prices are in euros and include VAT, packing and shipping, unless otherwise stated or agreed in writing. Prices are subject to changes or typographical errors. If the buyer is not in the country of dispatch, the buyer is liable for any VAT or import duties.

5 Payments. Go_Horsepaintings charges the amount payable to buyer, buyer will be subject to payment request or invoice, send by mail, e-mail. Without a written reclamation within 8 days after the invoice date, the buyer declares the contents of the bill agreed. If on the invoice the due date is not mentioned, then the payment to Go_Horsepaintings is due within 30 days after the date of the invoice. The agreed amount is to be met at or before delivery.

6 Cancellation . Purchaser who, in any way whatsoever toward Go_Horsepaintings committed, cannot unilaterally withdraw from the agreement, unless prior approval from Go_Horsepaintings. After such permission, buyer is due to Go_Horsepaintings damages to an amount equal to at least 15% of the invoice amount and all costs incurred by Go_Horsepaintings. After receiving the painting buyer has the right of withdrawal from the purchase within 8 days, without explanation. Buyer sends an e-mail to Go_Horsepaintings, which notifies the buyer wants to cancel the purchase. Buyer receives a confirmation that the goods can be brought / sent back to Go_Horsepaintings. Shipping costs are paid for by buyer. The paintings are to be redelivered undamaged and in original packaging. Upon receipt, the purchase price, less any shipping costs paid, will be paid back into account of "buyer".

7 Delivery. After receiving the amount due, Go_Horsepaintings delivers a painting or orders an art print. Delay in any form is not the responsibility of Go_Horsepaintings, unless caused by its negligence. Goods are shipped to the buyer's risk unless otherwise agreed. Each part of the delivery, including parts of a composite order, may be invoiced separately. Unless otherwise communicated, delivery takes place under risk of the buyer to the last known address of the buyer.

8 Complaints . Money Back Guarantee: If the buyer is not satisfied with the quality of the painting, then the buyer has the right to undo the purchase within 8 days. Buyer sends an e-mail to Go_Horsepaintings, which notifies the buyer wants to cancel purchase. Buyer receives a confirmation that the goods can be returned. Buyer must return the goods within eight days, undamaged and in original packaging, after which buyer will receive back the full purchase amount minus shipping costs. The buyer who does not examine the soundness of received goods and properly delivery within 8 days after receipt, is considered to be in agreement with the goods and delivery. The buyer will not be able to make a claim to Go_Horsepaintings, after the buyer has used the goods, or has sold them to a third party. Defects in a part of the delivery, not give the right to reject and / or non-payment of the entire batch delivered.

9 Copyright . The artist retains the copyright on the artwork produced by him and on the preliminary design, final design, drawings and all other possible objects and materials in preparation for the work by him, unless the artist and the client in writing agree that copyright is transferred to the client (Source: The national art commissions Conditions)

The client may only exhibit and / or reproduce in any form the artwork under courtesy of the artist. The artist must not unreasonably withhold permission to exhibit and / or reproduce the artwork to the client .
(Source: The national art commissions Conditions)

10 Force Majeure . Force majeure in the terms and conditions, apart from what in law and jurisprudence, all external causes, foreseen or unforeseen, that Go_Horsepaintings has no control over, but rendering it unable to fulfil its obligations (strikes, war, mobilization, riots, floods, late or incorrect delivery by suppliers, fire, etc. included). In the case of force majeure on Go_Horsepaintings the agreement will be suspended as long as the force majeure makes it impossible to execute the agreement. By continuing force majeure Go_Horsepaintings is entitled to terminate the agreement without being obliged to refund any sort of damage costs to the buyer. If the force majeure on the part of Go_Horsepaintings takes longer than one month then the buyer has the right to terminate the contract without charge, however, no claim can be made to pay compensation for any damage.

11 Ownership. All goods delivered remain the property of Go_Horsepaintings until full payment of all outstanding debts, interest and costs has been obtained, such as additional security for payment of all belonging to it, without exception.

12 Transportation and Liability. Paintings are carefully packed, making it virtually impossible for a damage to occur during shipping. Should this be the case, it is because the transport of the relevant carrier. This damage cannot be recovered from Go_Horsepaintings. Depending on the shipping option damage of Go_Horsepaintings may be recovered from the carrier. Subject to the obligations arising out of warranty, Go_Horsepaintings is never obliged to pay any compensation to the purchaser and others, unless there is intent or gross negligence on the part of Go_Horsepaintings. Transport of goods is mainly through PostNL and TNT Express and is at all times in the name of the buyer. The choice between "insured" and "uninsured send" is up to the buyer.